



Excellence Serenity

E-Tech MHD

renewal-trucks.co.uk

 RENAULT TRUCKS
E-TECH



RENAULT
TRUCKS

Excellence Serenity, for a smooth transition to electric

We have developed a dedicated offer to support you in your transition with peace of mind



Full contract coverage (wear, repair & maintenance):

- Traction battery is included
- Battery performance commitment for the duration of the contract



Remote software upgrade capabilities (for Renault Trucks E-Tech T & Renault Trucks E-Tech C)



Active monitoring including Energy Storage System (ESS)



Dedicated towing offer for electric vehicles, with 2 free tows in the event of battery discharge unrelated to product defect (within the first 2 years of contract)



Customer data support:

- Monthly performance reports
- Access to an expert for support

What can Excellence Serenity do for you?



COST CONTROL

Monitor your budget with fixed monthly fees



PERFORMANCE

Maximise your vehicle availability with complete service contract coverage, active monitoring & remote capabilities and dedicated support



PRODUCTIVITY

Increase the usage of your electric truck with our customer data support services that will help you in your transition from diesel to electric



Excellence E-Tech

On Excellence E-Tech cover, the following are checked at set intervals:

SERVICE AND INSPECTIONS

- Periodic Operating Licence Safety Inspections (OLI) at pre-agreed intervals
- MOT test, preparation, and fee
- Tachograph test and calibration (biennial)
- Brake test at every periodic inspection
- All other service requirements as per Renault Trucks service schedule

ELECTRICAL CHECK

- Dashboard instruments, warning lights and indicator lamps operation
- Lighting condition
- Fixing condition and connection of batteries
- Master switch operation
- Fault codes, multifunction information display

BRAKE CHECK

- Braking system
- Brake pads wear, brake lever
- Parking brake operation

DRIVELINE CHECK

- Radiator cores cleanliness
- Axles for leakage
- Visual inspection of all driveline components

SUSPENSIONS / WHEELS CHECK

- Tyre wear and pressure
- Suspensions and remote control operation
- Shock absorbers mounting and condition

AXLE / STEERING / CHASSIS CHECK

- General condition of wiring fixings support
- Springs, pads and stabiliser bars condition
- Steering mechanism and front hub bearing
- Chassis frame and cross-members conditions

CAB CHECK

- Locks and remote control operation
- General condition of cab
- Windscreen and rear-view mirrors condition
- Front bumper, license plates, radiator grille and lights condition
- Rear underrun bar and bumpers
- Step wells, side skirts and mud flaps condition
- Seat belts, horn, screen wipers and washers operation
- Air conditioning and heating operation
- Wiper blades condition
- Cab mounting, rotation and unlocking system operation

OTHER CHECKS

- Water presence in compressed air tanks by bleeding
- Power take-off
- Hydraulic circuit
- Hoses, ducts and pipes condition
- Level of screen wash, coolant, steering, battery electrolyte
- Chassis, fifth wheel or towing hook greasing

With Excellence E-Tech cover, the following items are covered for repair under the contract:

DRIVELINE

- Traction battery
- Electric motor / retarder
- Gearbox
- Converter & inverter units
- Junction box
- On-board chargers
- Electric power take-off inverter (e-PTO)
- Air compressor
- Any other EV specific driveline components

CHASSIS & CAB

- Water heater and exchangers
- Gearbox and suspension controls
- Steering wheel, housing and connecting rods
- Power steering, hydraulic pump
- Suspensions, shock absorbers, cushions, bars
- Accelerator pedal, speed limiter
- Axles, stub axle, hubs and wheel bearing, bump stops
- Mechanic, pneumatic brakes control, cylinders
- Pneumatic systems, pipes, compressed air tanks, APM
- Complete chassis, lift axle system
- Cab structure
- Doors, door handles, locks (except barrel), hinges

- Windows motor
- Fan and intakes
- Heating, demisting, standalone heating
- Air conditioning, climate control
- Seat belts
- Seats and bunk mechanism
- Mounting, suspensions and tilt of cab
- Master switch
- Wiring harness and fixings
- All ECU's and switches, sensors, immobiliser
- Relays, horn
- Signaling lights
- Wash/wipe mechanism and control
- Radio and speakers
- Dashboard instruments, tachograph
- Controls, stalk switch
- Warning lights

WEAR PARTS REPLACEMENT

- Brake discs and pads
- Wiper blades
- 24V Batteries

Find out more about all of our service contracts and our **battery promise**, talk to your local dealer or visit renault-trucks.co.uk



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